

HOLYOKE

COMMUNITY COLLEGE

Introduction

Students and faculty can access WebCT through a Web browser such as Netscape or Internet explorer. The software needed to run WebCT resides on the WebCT server, meaning all users need only a computer, an Internet connection and a browser for most WebCT classes. In order to function correctly, the browser must be set to:

- Run JavaScript,
- Look for new pages (rather than cached pages), and
- Accept cookies.

WebCT Compatible Browsers:

- Netscape Communicator version 6.2.x , 7.0 and 7.1 (Note: 4.7x to 4.8, 6.0 and 6.1 are not supported)
- Internet Explorer (IE) version 5.0, 5.5, 6.0 (Note: IE 4.0 and 5.5 SP1 are not supported)
- Mozilla 1.5
- Note to AOL Users: If you use America Online (AOL) for Web access, you will need the AOL client version 7.0 or higher. If you have an older version of the AOL client, you will need to connect through AOL, minimize the AOL client to maintain the connection, and use one of the required browsers outside of the AOL client.

A. Enabling Browser for Java and JavaScript

Netscape Communicator (Navigator 6.2.1, 6.2.2, 6.2.3, 7.0)	Internet Explorer (5.0 and higher, except 5.5 SP1)
1. Select Edit → Preferences.	1. Select Tools → Internet Options.
2. Select Advanced.	2. Select the Advanced tab.
2. Select the Advanced tab.	3. Locate Microsoft VM.
4. Make sure the Enable JavaScript box is checked. <i>v 7.0: Click on Scripts&Plugins under Advanced to enable Javascript.</i>	4. Make sure the Java console enabled and Java logging enabled boxes are checked.
5. Click OK.	5. Click OK.

B. Setting Browser Cache to Always Reload Pages

Netscape Communicator (Navigator 6.2.1, 6.2.2, 6.2.3, 7.0)	Internet Explorer (5.0 and higher, except 5.5 SP1)
1. Select Edit → Preferences.	1. Select Tools → Internet Options.
2. Click on the + sign next to Advanced to see more options	2. Select the General tab.
3. Select Cache.	3. Select Settings under Temporary Internet Files.
4. Select the Every time radio button at the bottom. <i>(In v 7.0 it is called Every time I view the page.)</i>	4. Select the Every visit to the page radio button.
5. Click OK.	5. Click OK.

Preparing your Browser for Use with WebCT

C. Accept Cookies

Netscape Communicator (Navigator 6.2.1, 6.2.2, 6.2.3, 7.0)	Internet Explorer (5.0 and higher, except 5.5 SP1)
1. Select Edit → Preferences.	1. Click Tools → Internet Options.
2. Select Advanced	2. Select Privacy
3. Select 'Accept all cookies' <i>(Note: if you want more control of cookies, click 'Warn me before accepting a cookie.')</i> v 7.0: Click on Scripts&Plugins under Advanced , and check Create or change cookies and Read cookies.	3. Drag the slider down to the 'low' setting. <i>(Note: if you want more control of cookies, see the 'Advanced' settings.)</i>
4. Click the 'OK' button.	4. Click the 'OK' button.

Note:

Visit the WebCT Browser Zone

http://www.webct.com/ask_drc/viewpage?name=ask_drc_browser_zone to find out the most current information on what browsers have been tested and are supported by WebCT, or to download browser plugins.

Visit the **WebCT Browser Tune-up** link to make sure your browser settings are optimized for the best possible WebCT experience.

http://www.webct.com/exchange/viewpage?name=exchange_browser_tuneup#preparing

Contact Us

If you have questions about the procedures described above:

Faculty: contact the HCC Helpdesk at dlhelp@hcc.mass.edu or (413) 552-2124

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