

SUPERVISION AND LEADERSHIP IN THE HELPING PROFESSIONS – H020

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E-Institute: <http://webtide.hccdl.org> Courses in red are not available online.

Direct support staff in the human service field are often promoted into supervisory and leadership positions with no direct experience or education to support their success in that role. The human service industry has recognized a need to provide appropriate education to individuals in supervisory and leadership roles in order to promote their success, and the success of the staff they supervise. Human service supervisors work in a variety of settings, such as group homes, vocational programs, after school programs, nursing homes, shelters for the homeless, and correctional facilities. The populations served may include individuals with mental retardation and developmental disabilities, individuals with mental health issues, children and youth, the elderly, individuals with substance abuse issues, individuals who are homeless, and victims of domestic violence.

This 24-credit certificate is appropriate for staff in human service programs who have been promoted into supervisory positions and want to upgrade their skills and knowledge or those individuals who aspire to move into a supervisory and leadership role.

The Certificate is designed to strengthen writing, problem-solving, and critical thinking skills by including readings, assignments, and discussion of the daily experiences, challenges, and concerns of front line supervisors. The courses in the Certificate can be transferred into the AS in Human Services Program.

Term/Grade	Course Number	Course Name	Course Credits
PROGRAM REQUIREMENTS			18
_____	ENG 101	Language and Literature I	3
_____	PSY 110	Introduction to Psychology	3
_____	HSV 113	Introduction to Human Services	3
_____	HSV 124	The Helping Relationship	3
_____	HSV 225	Human Service Administration	3
_____	HSV 226	Supervisory Relationships in the Helping Professions	3
PROGRAM ELECTIVES			6
_____	ANT 114	Understanding Diversity and Valuing Similarities	3
_____	SSN 120	Conflict Resolution and Mediation	3
_____	HSV 210	Group Process	3
_____	_____	Any course with an HSV, DVD, or GRT designation _____	3
Total Credits			24