



Configure your Browser for WebCT

You must make the correct cache settings and enable java in your Web browser. The browser tune-up must be performed on every computer you are using to access WebCT. AOL users must follow additional directions. Please go through the following screen shots to set-up your browser.

The version of WebCT we use is 4.1.

You can go directly to the URL below or navigate from our main page: <http://webtide.hccd.org>. Click **Browser Tune-up** on the right-hand side of the page.



WebCT Support

Browser Tuneup: Windows - Internet Explorer

These directions are for use with
Internet Explorer ONLY!!

To optimize your browser you need to:



- [Determine](#) your browser and WebCT version
- [Verify](#) that your browser is supported
- [Prepare](#) your browser settings for WebCT
- [Download](#) the appropriate plug-ins for your course

The browser tune-up will ensure that you are using a supported browser. It includes step-by-step instructions to make sure your browser settings are optimized for the best possible WebCT experience.

Operating System Detection

You appear to be running a Windows operating system

Please confirm by selecting your operating system:

-  Windows operating system
-  Mac operating system

If you are running Windows operating system, click the arrow; otherwise click the arrow for Mac operating system.

Validated browsers for use with WebCT include Microsoft Internet Explorer, Netscape, AOL, Mozilla, Safari, and Firefox. Each version of WebCT supports specific versions of these browsers.

Browser Detection
You appear to be using Internet Explorer.

It is very important that you use a compatible browser and configure your browser settings to work effectively with WebCT. Please refer to our [full listing](#) of Validated and Unsupported browsers for use with WebCT.

Please confirm by selecting your browser:

[Internet Explorer](#) | [Netscape](#) | [AOL](#) | [Mozilla](#) | [Firefox](#)

If running Internet Explorer click the link and follow these directions; otherwise, click one of the other links corresponding to the browser you are using and follow those directions.

These directions will only work with Internet Explorer.

After clicking on the Internet Explorer link, you will come to another page. Scroll down the page until you

reach number 1 and click the Java icon . This will open another window; in the middle of the page, make sure to click inside the circle to **Accept License Agreement**.

Required: You must accept the license agreement to download the product.

Accept License Agreement | [Review License Agreement](#)

Decline License Agreement

After clicking inside the circle, another page will open.

Click the link to install the **Windows Offline Installation** and follow the prompts.

Windows Platform - J2SE(TM) Runtime Environment 5.0 Update 5

↓ [Windows Offline Installation, Multi-language](#)

↓ [Windows Online Installation, Multi-language](#)

This could take up to 20 minutes to download and install. You will get a confirmation window letting you know when the software has completed and then you can continue with the browser tune-up. Make sure to complete steps a and b under step 1 before continuing to step 2.

Prepare Your Browser Settings for WebCT - Internet Explorer

You will need to perform the following adjustments to optimize your browser for use with WebCT.

1. Enable Java

You will need to have the Sun Microsystems Java Runtime Environment (JRE) software version 1.4.1 (1.4.2_06 or higher strongly recommended) software installed in your browser in order for certain areas of WebCT to function properly. Sun JRE version 5.0 (1.5) is also supported.

To install this software:

1. Click [Java - Get It Now](#). The *Download Java(TM) 2 Runtime Environment* page appears.
2. Review and accept the License Agreement.
3. Select the appropriate download and follow the online instructions.



In addition, you will need to perform the following adjustments:

a) Enable Java in your browser

Internet Explorer	<ol style="list-style-type: none">1. Select Tools then choose Internet Options. The <i>Internet Options</i> screen appears.2. Select the Security tab.3. Click the Custom Level button. The <i>Security Settings</i> screen appears.4. Look for the Java Permissions section.<ul style="list-style-type: none">o If the section does not exist, continue to the next step.o If the section exists, choose Low, Medium or High safety5. Click OK. The <i>Internet Options</i> screen appears.6. Click OK.
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b) Switch to the Sun Java Runtime Environment

Internet Explorer	<ol style="list-style-type: none">1. Open the <i>Windows Control Panel</i> by clicking Start > Settings > Control Panel. The <i>Control Panel</i> appears.2. Locate and double-click Java or Java Plug-in. The <i>Java Control Panel</i> appears.3. Look for the Browser tab.<ul style="list-style-type: none">o If the Browser tab does not exist, skip the rest of this section.o If the Browser tab exists, click the Browser tab.4. Under <i>Settings</i>, select the checkbox next to your browser.5. Click Apply to save your settings.6. Restart the browser.
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2. Enable Javascript

Internet Explorer	<ol style="list-style-type: none">1. Select Tools then choose Internet Options. The <i>Internet Options</i> screen appears.2. Select the Security tab.3. Click the Custom Level button. The <i>Security Settings</i> screen appears.4. Scroll down to Scripting, and enable <i>Active Scripting</i> and <i>Scripting of Java Applets</i>.5. Click OK. The <i>Internet Options</i> screen appears.6. Click OK.
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3. Set Browser Cache

WebCT CE 3.7 and later and WebCT Vista:

Internet Explorer	<ol style="list-style-type: none">1. Select Tools then choose Internet Options. The <i>Internet Options</i> screen appears.2. Select the General tab.3. Under <i>Temporary Internet Files</i>, select Settings. The <i>Settings</i> screen appears.4. Select the Automatically radio button.5. Click OK. The <i>Internet Options</i> screen appears.6. Click OK.
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4. Enable Cookies

You may need to enable cookies in order to log in to WebCT. Note for WebCT administrators: If you are using WebCT Campus Edition with ticket-based authentication or WebCT Vista, client browsers must have cookies enabled.

Internet Explorer 6.x	<ol style="list-style-type: none">1. Select Tools then choose Internet Options2. Select the Privacy tab3. Enable Cookies:<ul style="list-style-type: none">○ If using a default setting, move the slider to select any of the following privacy settings:<ul style="list-style-type: none">■ Medium High■ Medium■ Low■ Accept all cookies○ If using a custom setting:<ul style="list-style-type: none">■ Click the Advanced button■ Select Override automatic cookie handling■ Select Always allow session cookies■ Click OK to return to the Privacy Tab4. Click Apply then OK
Internet Explorer 5.x	<ol style="list-style-type: none">1. Select Tools then choose Internet Options. The <i>Internet Options</i> screen appears.2. Select the Security tab.3. Click the Custom Level button. The <i>Security Settings</i> screen appears.4. Scroll down to the Cookies section5. Set Allow cookies that are stored on your computer to Enable6. Set Allow per-session cookies to Enable7. Click OK

5. Disable Pop-Up Blocking for WebCT

While using WebCT, if you are unable to view discussion postings, quiz windows, and download links, then you need to disable pop-up blocking for your WebCT server.

Depending on the pop-up blocking software you are using, you may be able to set your WebCT server as an allowed site, or you may need to disable the pop-up blocker while using WebCT.

Pop-up blockers work in the background while you browse the internet. When they detect a pop-up window that may be an unwanted advertisement, they automatically close the window. This can prevent WebCT from performing properly.

To disable pop-up blockers for WebCT:

a) Search your hard drive for any software with "pop-up" in the name. Disable it or set your WebCT server as an allowed site. Examples of popular pop-up blocking applications include:

- Pop-Up Stopper
- Pop-Up Defender
- Pop-Up Zapper

b) Pop-up blocking functions are included in some anti-virus, internet security, personal firewall, and browser programs. Disable the relevant setting in the program or set your WebCT server as an allowed site. Examples of programs that include pop-up blocking functions include the following.

Note: Click the links to read configuration information. If there is no link, refer to the Help in the affected program.

- [Norton Internet Security](#)
- [Zone Alarm Pro](#)
- [Google Toolbar](#)
- [Yahoo! Toolbar](#)
- [MSN Toolbar](#)
- [AOL 8.0 and later](#)
- [Safari browser](#)
- [Microsoft Windows XP, Service Pack 2](#)
- [ICQ Toolbar](#)
- Mozilla browser
- Netscape browser
- Firefox browser

Plug-ins for WebCT

Some WebCT courses use browser plug-ins. To view portions of these sites, you may need one or more of the plug-ins. You can test and download plug-ins from our [plug-ins page](#).

