

HOLYOKE

COMMUNITY COLLEGE

Introduction

Students and faculty can access WebCT through a Web browser such as Netscape or Internet Explorer. The software needed to run WebCT resides on the WebCT server, meaning all users need only a computer, an Internet connection and a browser for most WebCT classes. In order to function correctly, the browser must be set to:

- Run JavaScript,
- Look for new pages (rather than cached pages), and
- Accept cookies.
- For detailed browser configuration go to browser tune-up at <http://www.webct.com/tuneup>
- Note to AOL Users: If you use America Online (AOL) for Web access, you will need the AOL client version 7.0 or higher. If you have an older version of the AOL client, you will need to connect through AOL, minimize the AOL client to maintain the connection, and use one of the required browsers outside of the AOL client.

Supported WebCT Compatible Browsers Windows (see below)

NOTE: HCC's WebCT Version is CE 4.1

WebCT Version	Browsers	Browser Versions		
		Validated	Non-Validated	Unsupported
CE 4.1	Microsoft IE	5.0, 5.5, 6.0	--	4.0 and 5.5 SP1 see notes
	Netscape	6.2.x see notes , 7.0, and 7.1	--	4.7x to 4.8, 6.0 and 6.1 see notes
	AOL	7.0 and 8.0	4.0	3.0 and earlier
	Mozilla	1.5	--	--
CE 4.0	Microsoft IE	5.0, 5.5, 6.0	--	4.0 and 5.5 SP1 see notes
	Netscape	6.2.x see notes , 7.0, and 7.1	--	4.7x to 4.8, 6.0 and 6.1 see notes
	AOL	7.0 and 8.0	4.0	3.0 and earlier
	Mozilla	1.5	--	--
CE 3.8	Microsoft IE	5.0 to 6.0	--	4.0 and 5.5 SP1 see notes
	Netscape	4.76, 6.2.x see notes , and 7.0	4.8	6.0 and 6.1 see notes
	AOL	7.0	4.0 and 8.0	3.0 and earlier
Vista 3.0	Microsoft IE	5.5 (SP2), 6.0	--	5.0
	Netscape	7.0, 7.1	--	4.76, 4.8, 6.2.x
	AOL	8.0	9.0	7.0
	Mozilla	1.5	1.6	--
Vista 2.1	Microsoft IE	5.0, 5.5, 6.0	--	--
	Netscape	6.2.x, 7.0	--	4.76 and 4.8
	AOL	7.0, 8.0	--	--
Vista 2.0	Microsoft IE	5.0, 5.5, 6.0	--	--
	Netscape	6.2.x, 7.0	--	4.76 and 4.8
	AOL	7.0, 8.0	--	--

A. Enabling Browser Java and JavaScript

Netscape Communicator
(Navigator 6.2.1, 6.2.2, 7.0)

Internet Explorer
(5.0 and higher, except 5.5 SP1)

1. Select Edit → Preferences .	1. Select Tools → Internet Options .
2. Select Advanced .	2. Select the Advanced tab.
3. Make sure the Enable Java box is checked.	3. Locate Microsoft VM .
4. Make sure the Enable JavaScript box is checked. <i>v 7.0: Click on Scripts&Plugins under Advanced to enable Javascript.</i>	4. Make sure the Java console enabled and Java logging enabled boxes are checked.
5. Click OK .	5. Click OK .

B. Setting Browser Cache to Always Load Pages

Netscape Communicator
(Navigator 6.2.1, 6.2.2, 7.0)

Internet Explorer
(5.0 and higher, except 5.5 SP1)

1. Select Edit → Preferences .	1. Click Tools → Internet Options .
2. Select Advanced	2. Select Privacy
3. Select ' Accept all cookies ' <i>(Note: if you want more control of cookies, click 'Warn me before accepting a cookie.')</i> <i>v 7.0: Click on Scripts&Plugins under Advanced, and check Create or change cookies and Read cookies.</i>	3. Drag the slider down to the 'low' setting. <i>(Note: if you want more control of cookies, see the 'Advanced' settings.)</i>
4. Click the ' OK ' button.	4. Click the ' OK ' button.

C. Accept Cookies

Netscape Communicator
(Navigator 6.2.1, 6.2.2, 7.0)

Internet Explorer
(5.0 and higher, except 5.5 SP1)

1. Select Edit → Preferences .	1. Select Tools → Internet Options .
2. Click on the + sign next to Advanced to see more options	2. Select the General tab.
3. Select Cache .	3. Select Settings under Temporary Internet Files.
4. Select the Every time radio button at the bottom. <i>(In v 7.0 it is called Every time I view)</i>	4. Select the Every visit to the page radio button.

Note:

Visit the [WebCT Browser Zone](http://www.webct.com/ask_drc/viewpage?name=ask_drc_browser_zone) (http://www.webct.com/ask_drc/viewpage?name=ask_drc_browser_zone) to find out the most current information on what browsers have been tested and are supported by WebCT, or to download browser plugins.

Visit the [WebCT Browser Tune-up](http://www.webct.com/exchange/viewpage?name=exchange_browser_tuneup) link to make sure your browser settings are optimized for the best possible WebCT experience. (http://www.webct.com/exchange/viewpage?name=exchange_browser_tuneup)

Contact Us

If you have questions about the procedures described above:

Students: contact the HCC Helpdesk at dlhelp@hcc.mass.edu, or (413) 552-2124

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